



Growing Together Learning Center *at Capitol View*

Frequently Asked Questions

Who is eligible to enroll in the Growing Together Learning Center at Capitol View?

HCA employees (including Health Trust, Parallon, and Sarah Cannon) housed at the 1100 Charlotte building may enroll their legal dependent children in the Growing Together Learning Center *at Capitol View*. If we have capacity after we have met the demands of all eligible employees, then other children of HCA employees could be enrolled in the center.

Who is Bright Horizons FamilySolutions?

Bright Horizons was founded more than 30 years ago and partners with more than 850 employers across the U.S., as well as in Europe, Canada and India, including half of those named to *FORTUNE* magazine’s “100 Best Companies” and more than three-fourths of the companies on *Working Mother* magazine’s “100 Best” list. Bright Horizons operates centers in many communities, as well as onsite at major employers.

What ages will the Growing Together Learning Center at Capitol View serve?

Growing Together Learning Center *at Capitol View* has a capacity of 156 children and will serve children ages 6 weeks up to 5 years or entering kindergarten.

What is the total capacity per age group and the teacher to child ratio at the Growing Together Learning Center at Capitol View?

The center’s total capacities per age group and teacher to child ratio are:

Age	Staff/Child Ratios	Age Group Capacity
Infant (6 weeks to 12 months)	1:4	24
Toddler (12 to 24 months)	1:5	30
Twos (2 -3 years)	1:6	42
Preschool (3 -4 years)	1:10	40
Kindergarten Prep (4 -5 years)	1:10	20

When will the Growing Together Learning Center at Capitol View open? What will the center’s hours of operation be?

The center is expected to open at the end of the second quarter in 2018, contingent upon receipt of the center’s operating license from the state licenser. The center will operate Monday through Friday from 6:15 a.m. to 7:30 p.m. It will remain open year-round, closing according to the HCA yearly-published holiday calendar.



What is the process for registering and enrolling at the Growing Together Learning Center at Capitol View?

To register, please complete and return a pre-enrollment registration form (one per child). When your registration form is received, you will be contacted regarding the availability of space and the enrollment process. You may submit this form via email to gtlccv@brighthorizons.com.

What if I am expecting and plan to have a child before the center opens? Can I complete a pre-enrollment registration form?

Yes, please complete a pre-enrollment registration form if you are expecting prior to the center’s opening date.

Is part-time child care available at the Growing Together Learning Center at Capitol View?

Yes, part-time care, up to 30 hours per week, is available in the toddler, twos, preschool, and kindergarten prep programs.

Is there a sibling discount?

No, Growing Together Learning Center at Capitol View will not offer a discount for siblings.

Although the Growing Together Learning Center at Capitol View will not open until the second quarter of 2018 do we know what the tuitions will be?

Recognizing families’ needs to plan and make decisions as far in advance as possible, the child care center’s tuition rates have been established and are in alignment with comparable, high-quality child care centers in the surrounding area. While establishing these rates, Bright Horizons has worked hard to balance the tuition rates with the need to deliver the highest quality care possible, which is framed by the following factors:

- Lower classroom ratios and smaller group sizes
- Professional training, management, and support for teachers
- Ample equipment and resources for children and families

The 2018 tuitions include breakfast, morning snack, lunch, afternoon snack, and lite evening snack will be as follows:

Age	Staff/Child Ratios	Age Group Capacity	Monthly Full-Time Tuition	Monthly Part-Time Tuition
Infant (6 weeks to 12 months)	1:4	24	\$1,082	N/A
Toddler (12 to 24 months)	1:5	30	\$1,017	\$831
Twos (2 -3 years)	1:6	42	\$1,017	\$831
Preschool (3 -4 years)	1:10	40	\$950	\$780
Kindergarten Prep (4 -5 years)	1:10	20	\$950	\$780



What other fees are required?

In addition to the tuitions, the only other fees required are:

- **Application Fee:** A non-refundable application fee of \$25 per child for enrolling families is required at the time of registration.
The application fee will be effective for families that apply after the center opens.
- **Registration Fee:** A non-refundable registration fee of \$85 per child for enrolling families is required at the time of registration.
Prior to the center's opening, the registration fee will be due when an enrollment offer is accepted.
- **Enrollment Deposit:** Prior to the center's opening, the enrollment deposit will be due. Specific details will be shared in future communications.
After the center opens, an enrollment deposit equal to the first month's tuition is required within 5 business days from when families accept enrollment offers.
The enrollment deposit will be applied to the first month of tuition. If families choose not to enroll their children after accepting the enrollment offers, the enrollment deposits are forfeited.
- **Annual Re-Registration Fee:** An \$85 fee per child is required each subsequent year.

Are online tuition payments accepted?

Yes. The Growing Together Learning Center at *Capitol View* will exclusively accept tuition payments through the Bright Horizons *Online Payment Solution* process. The *Online Payment Solution* is a secure, online payment system that allows the family's primary payer to do the following:

- Sign up for recurring ACH payments to pay your tuition balance
- Initiate one-time payments
- Manage family and account information in one place
- Go paperless and leave the checkbook at home

Are vacation credits offered at Growing Together Learning Center at Capitol View?

No, Growing Together Learning Center at *Capitol View* will not offer vacation credits.

Is there a website available to learn more about Bright Horizons and the child care center?

Yes. Bright Horizons has established a specific center website, www.brighthorizons.com/gtlccv that offers updated communications and an overview of the Bright Horizons curriculum and parent resources.



What other parenting and education resources does Bright Horizons offer to families?

Bright Horizons offers many resources to support families' efforts to nurture children's development, be actively involved in their education, and balance work/life demands. A number of these resources are listed below and many can be accessed from the Bright Horizons website.

Center-Based Resources	Web-Based Resources
<ul style="list-style-type: none"> • Daily communications (verbal and written) • Family Partnership Group • Family lending library • Parenting workshops • Special family events - curriculum nights, health and safety fairs, and "Ready for School" occasions • Family volunteer opportunities • Family feedback forums • Monthly newsletters • Documentation boards • Collaborative partnerships between families and teachers 	<ul style="list-style-type: none"> • Bright Horizons online community Blogs.brighthouse.com/familyroom/community • <i>e-Family News</i> www.brighthouse.com/family-resources/e-family-news • Curriculum at Bright Horizons www.brighthouse.com/curriculumguide • Learning at Home Activities www.brighthouse.com/family-resources/kids-activities • The Family Room Blog blogs.brighthouse.com/familyroom • Growing at Bright Horizons www.brighthouse.com/family-resources/prepare-your-child-for-school • Parent Webinar Series www.brighthouse.com/family-resources/parenting-tips-webinar

Who should I contact if I have questions?

Please contact the center with any questions via email at gtlccv@brighthouse.com.